

Tasmanian Law Library Strategic Plan

2024-2027



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Our Vision

The Tasmanian Law Library strives to be an innovative leader in the provision of legal information services, resources and collections.

Our Mission

Our mission is to support the administration of justice in Tasmania by efficiently collecting, preserving, and providing access to legal resources and information.

The Library achieves this by:

- Delivering high-quality, client-focused services that cater to both current and emerging needs in a dynamic legal landscape.
- Establishing virtual and physical environments that effectively meet user needs.

Our Values

Customer Focus	We will continually develop and improve both our services and collections, to meet the changing needs of our customers.
Integrity	We are honest, ethical, reliable, and fair in everything we do.
Respect	We treat our colleagues, stakeholders and clients with courtesy and value the diverse experiences of others.
Accountability	We are transparent, take ownership for our actions and acknowledge the responsibility we have to our colleagues, stakeholders and clients.
Inclusive	We enable our colleagues, clients and stakeholders to be respected, valued and treated equitably.
Collaborative	We actively engage with our colleagues, stakeholders and clients to make informed decisions that benefit the Tasmanian community.

Strategic Priorities

Collections and Spaces

1. Improve the discoverability and accessibility of legal resources.

Objective: Create accessible virtual environments that effectively support the research needs of both staff and clients.

Actions	Measures
Embrace emerging technologies to enhance awareness, increase discoverability, and create a more positive user experience.	Increased use of library collections and services.
Discover innovative methods to connect the library and its resources to eligible members.	Increase in library registrations.
Develop new spaces, tools, infrastructure and expertise to support the information needs of clients.	Use of library metrics to analyse the delivery of services and use of spaces.

2. Develop and offer access to a comprehensive collection of legal resources in a format and manner sufficient to meet client needs, whilst working within the framework of available resources and funds.

Objective: Provide a comprehensive collection of primary and secondary resources in line with client expectations and relevant to subject/jurisdictional requirements.

Actions	Measures
Develop a collection development policy that reflects and supports the mission of the Library.	Collection policy published and available on library website.
Provide efficient collections through demand driven and evidence based acquisitions, working within the framework of available resources and funds.	Monitor and evaluate usage statistics to inform collection development decisions.
Monitor and respond to new and emerging trends in the provision of legal information.	Engage in discussions, workshops, demonstrations and trials for new technology.

3. Create a framework to develop and preserve legal resources and artifacts that hold historical, cultural, and archival significance for the Tasmanian legal profession and broader community.

Objective: Establish a Tasmanian legal heritage collection to preserve and display cultural material and archival content.

Actions	Measures
Develop policies, guidelines and other necessary documents to establish a legal heritage collection.	Implementation of policies and guidelines.
Assess and determine the suitability and compatibility of proprietary systems necessary for preserving both physical and digital resources.	Selection and implementation of systems to support the preservation of legal resources and artifacts.
Design, develop and create a range of heritage collections.	Physical and digital collections available to view.

4. Create a high-quality environment that meets the evolving needs and demands of clients.

Objective: Evaluate and design library spaces to meet both current and future user needs.

Actions	Measures
Assess physical spaces to adapt to evolving client needs, emerging technologies and preservation guidelines.	Environmental audits and ongoing collection reviews. Acquisition of suitable storage, display and technological solutions.

Collaboration, Communication and Partnerships

5. Promote the professional development of library users to enhance their legal research skills and make full use of library resources.

Objective: Partner with stakeholders to continually refine our blended learning model, ensuring it caters to the diverse needs of our clients.

Actions	Measures
Offer a range of training programmes and online resources which aid in the development of legal research skills.	Participation in workshops Increase in training resources
Monitor, evaluate, and deliver effective current awareness service.	Increase in library bulletin engagement.

6. Invest in the professional development of Law Library staff and cultivate a culture of teamwork to empower an innovative and responsive team.

Objective: Improve internal communications and encourage staff to use collaborative tools and emerging technologies.

Actions	Measures
Encourage transparency and open dialogue in the development and sharing of new ideas.	Active participation in discussions about organising workflow relating to strategic priorities and projects.
Continual development of procedures to assist library staff in their roles, and to support their legal research capabilities.	Updating of library procedures to reflect new ideas, databases and systems.
Mentor staff in their roles and support professional development activities.	Performance plans in place for all library staff each year with learning activities outlined.

7. Market and promote Law Library resources, educational programmes and other services to maximise client usage and satisfaction.

Objective : Articulate our role as a contemporary Law Library

Actions	Measures
Increase awareness of the library through a variety of outreach activities.	Increased use of library collections and services, including evidence of client satisfaction.
Engage the library in local initiatives and events.	Web and social media analytics.

